

# Your ELEVEN Foundation Blocks

## 1. Marketing Asset Review

Run 'Marketing Collateral Quality Test' on all marketing assets, ads, websites etc  
Fix what needs fixing!

## 2. Google My Business

Complete 100% of GMB Checklist

## 3. Your Follow Up Process

Proper systematic data capture in place for ALL leads and customers;  
Robust 60 day follow up campaign in place to include, email, letter, text, BombBomb etc;  
3 line email automated at least twice per year to all prospects;  
Minimum fortnightly value emails to nurture list and build relationship;

## 4. Re-Marketing & Pixel Tracking

Facebook & Google pixels installed on ALL web sites/pages  
Intelligent Re-Marketing campaigns running all the time...

## 5. Price Review

Think like an investor. What should you do?  
Do it!

## 6. Systemised Review Collection

Implement GradeUs, or similar. Properly.  
Including proactive review gathering campaign.  
Respond to all reviews weekly.

## 7. Your Marketing Calendar (with Assets)

Map out the key events. Create them when they're not obvious!  
Minimum 3 'calendar' campaigns each year.

## 8. Your Knowledge Centre

Study 'TAYA' and implement it. Properly.  
Publish at least ONE article/video each week, every week.  
Involve your whole team . This isn't just your job...

## 9. Neighbourhood Cards

Get 'em ordered and implemented if you work on site in people's homes.  
Systematically drop 'em as part of each job. *"The jobs not complete til the cards are dropped"*

## 10. LinkedIn

Sort your profile as a minimum.  
Then, integrate Connecting and Engagement into marketing plan if you work B2B

## 11. Answer your phone – no missed calls

Sort overflow call handling as a minimum  
Daily Report of missed calls emailed to you automatically very evening

